



ROWE TECHNOLOGIES INC. – WARRANTY POLICY

Equipment manufactured by Rowe Technologies Inc., (ROWETECH) is covered under a 12 month, limited warranty, which begins from the date of original shipment. This warranty extends to all parts and labor for any malfunction caused by defects in material or errors in workmanship that occurred during the manufacturing process. Any third party items incorporated into, or included with the equipment will bear the warranty of their manufacturer.

This warranty is based upon proper operation and maintenance of the equipment, as detailed in the User's Guide, and does not apply to goods that have been subject to shipping damage, improper installation, misuse/neglect, alteration, damaged during use, or the like. The warranty does not cover deficiencies with the design of the equipment or any damages that are a result of measurement errors from the equipment.

Upon notification of the nature of the defect, ROWETECH will ask you to either return the equipment to a service facility for repair, or we will ship you replacement parts. If the equipment needs to be returned, ROWETECH will provide you with a return merchandise authorization (RMA) number. The equipment should be shipped in the original packaging, with all delivery costs, including duties, taxes, etc., covered by the customer. ROWETECH reserves the right to refuse receipt of equipment returned without a valid RMA number.